



**NORTH COUNTRY COMMUNITY MENTAL HEALTH  
PROVIDER MEETING MINUTES  
Tuesday, March 19, 2019  
University Center, Gaylord MI**

- I. WELCOME AND ANNOUNCEMENTS - Lani Laporte, NCCMH Contract Manager
- II. NETWORK UPDATES - Lani Laporte, NCCMH Contract Manager
  - A. DCW Wage Increase: No current confirmation. Continue the 50 cents currently on people who are receiving it. You will be notified in writing about the 25-cent increase.
  - B. MI Thrive Survey – Survey Monkey link is available to each home and their local area. **ATTACHMENT A**
  - C. May is Mental Health Month Announcement. Megan Grebe and Tiffany Kiper are organizing the different events. All proceeds go to help fund the Consumer needs fund. We are seeking sponsors for this event and invite our providers to participate on any level they feel comfortable. **ATTACHMENT B**
  - D. Training Registration Update– New Contact Information is found at Norcocmh.org/Direct Service Providers on the process of training and how to reach the new NCCMH training registrar, Cynthia Crumbaugh. Please note the new training email address: [providertraining@norcocmh.org](mailto:providertraining@norcocmh.org). Please utilize the new registration form also located on the web page and distributed at the meeting.
  - E. NMRE has a new Contract Manager – Chris VanWagoner
- III. IT SECURITY AND MULTI-FACTOR AUTHENTICATION - Joe Balberde, NCCMH Director Information Systems. Joe reviewed a PowerPoint going over many aspects of IT Security. For more information please see **ATTACHMENT C**.
- IV. HIPAA and RECIPIENT RIGHTS - Kim Rappleyea, NCCMH Direct of Recipient Rights. **ATTACHMENT D**
  - A. Kim took time to give an overview and to explain the PowerPoint presentation of the FY'18 report.
  - B. For full details, please see the PowerPoint attachment, 'Office of Recipient Rights -Providers'.
- V. CORPORATE WELLNESS PROGRAM - Danielle O'Dell, Grand Traverse Industries
  - A. We congratulate Grand Traverse Industries for receiving the BRONZE Health Michigan Work Site award from the State of Michigan for developing and implementing a wellness program for their employees.
  - B. Danielle O'Dell presented the process and requirements of participation in the state's Designing Healthy Workplaces program for corporate wellness. Lani Laporte mentioned the 5M's of the NCCMH Wellness program for 2019.
  - C. For more information on the state program, visit [Mihealthtools.org/work](http://Mihealthtools.org/work) .
  - D. For more information on how GTI implemented their wellness program, please call Danielle O'Dell at 231-587-9176.

IV. Dismissed at 11:30 am.

ATTACHMENTS:

Attachment A: 2019 MITHRIVE COMMUNITY SURVEY

Attachment B: MAY IS MENTAL HEALTH MONTH

Attachment C: IT SECURITY OVERVIEW

Attachment D: RECIPIENT RIGHTS FY 18 REPORT

**Please mark your calendar! Future Quarterly Provider Meetings are scheduled at the University Center –**

**Gaylord, 9:30 am (coffee)/10:00 am – 12 noon Meeting on these dates:**

**May 14th, 2019; August 13th, 2019 AND November 5th, 2019**

To be sure all of your desired staff are invited to future meetings, we kindly request that

[providerrelations@norcocmh.org](mailto:providerrelations@norcocmh.org) and [constantcontact.com](http://constantcontact.com) are added to your staff email server contact lists. Please 'whitelist' these email senders!

Handouts and Presentations will be posted to the NCCMH website following the meeting, Located at Contract Provider Manual Tab or enter in your browser URL address line: [http://www.norcocmh.org/contract\\_provider\\_manual.html](http://www.norcocmh.org/contract_provider_manual.html)

If you desire to hear about a specific topic at our quarterly provider meetings, please email our Contract Manager, Lani Laporte, at [llaporte@norcocmh.org](mailto:llaporte@norcocmh.org) or call 231-439-1297. Topics not relevant to all providers may be scheduled at a special in-person or skype meeting time outside of regular quarterly meeting times.