



## NORTH COUNTRY COMMUNITY MENTAL HEALTH

### PROVIDER MEETING

Tuesday, November 6, 2018

University Center, Gaylord MI

#### I. Welcome and Introductions – Lani Laporte, NCCMH Contact Manager.

##### Network Updates:

#### II. HCBS – Brian Babbitt-Reviewed - (*Attachment A-HCBS Update.*)

- Transition Timeline, September 12, 2018 Letter sent out clarify MDHHS timeline of March 2019 and the CMS extension to March 2022.
- HSW Survey:
  - Out of compliance: All required CAP's have been completed and accepted by the NMRE.
  - Heightened Scrutiny (HS) – MSU made calls to verify answers to questions commonly answered in error and some providers may move to 'Out of Compliance' status based on those calls.
  - MSU will conduct desk audit for those remaining on the HS list.
  - MSU will conduct site visits if necessary.
- B3 Surveys
  - List of services that are Out of Compliance or on Heightened Scrutiny has been given to the NMRE.
  - Letters should go out to providers by the end of November.
- Resources: On website.
- Q & A: Is HS done on the size of the facility? **NO**

#### III. DCW Wage Increase–Rik Rambo (*See Attachment B – Advocacy Alert! handout*)

- The .50 increase that was incorporated last year will continue this year.
- There was a request for another 50-cent increase, but it was not approved.
- Another request for a .75 increase going into a supplemental Bill shortly.
  - Groups are advocating for funding \$2 over minimum wage.
- Attachment B – Advocacy Alert handout should be shared with all provider staff. Encourage all provider staff to contact their legislators to communicate the need for funding direct care staff wages.

#### IV. Training Reciprocity – Rik Rambo Training transfers from one facility to another. A plan has been approved but not implemented yet. Statewide Training Guidelines Work-Group documents are available at [Improvingmypractices.org](http://Improvingmypractices.org)?

- Goal is to have access to free training. Meantime, Nov. 30<sup>th</sup> target to develop training to teach people how to use the vetting tool. Resources to begin vetting training curriculum after the first of the year.

#### V. Agency Organization - Stacey Chipman

- Marybeth has retired, and Andrea will be retiring soon. NCCMH has restructured to align staff and services with the communities they serve.
  - Breaking down silos- of care: mental illness, vs Developmental disabilities, vs substance use disorder... etc.
  - County based interdisciplinary teams
  - Improve integrated health.
  - Emily has a list of each team. (*See Attachment C - County Pods and Contact Information for NCCMH workers*).
  - Introduced Pam Krasinski-Wespiser (position), Emily Meeder Ramirez, living arrangements Manager.

**VI. Clinical Training & Contact Info-Emily Meeder-Ramirez:**

- Training on key topics offered at the Gaylord Offices. This information will be emailed to all providers and is relevant for a number of provider staff persons. Three training dates and different topics are offered.

**VII. Safety Reminders & Updates: Linda Kleiber:** How we register people for training is indicated on our website at [www.norcocmh.org](http://www.norcocmh.org). Schedules for training are also listed on our website. (See attachment D – Training Registration Update 10 30)

- Training Registration form is being revamped.
- It will need to be filled out in completion.
- Staff must show up on time for training. Doors close on time and latecomers will not be able to attend.

**VIII. Mark Becmer, PEM, NRP, Regional Coordinator, Region 7 Healthcare Coalition**

- Reviewed Emergency planning and coordination functions.
- Offered Mega movers and Go Kits to providers.
- Provider Contact information: Work: 989-748-4975 and [www.miregion7.com](http://www.miregion7.com).

**IX. Customer Grievances - Tiffany Kiper (Attachment E - PowerPoint presentation)**

Customer Services: Medicaid beneficiary - Social security act, & federal.

**X. Provider Scorecards –Lani Laporte’s**

Please see Attachment F – Provider Scorecard Procedures.

**Attachments**

Attachment A HCBS Update

Attachment B Advocacy Alert!

Attachment C County Pods and Contact Information for NCCMH workers

Attachment D Training Registration Update 10 30

Attachment E Overview of Grievances and Appeals

Attachment F NCCMH Provider Scorecard Procedures

**Provider Representations**

Alternative Family Care AFC ; Alternative Services, Inc.; Beacon Specialized Living Services, Inc.; Bergmann Center Inc.; Child and Family Services/Third Level; Choice Autism Center, LLC; Crossroads Industries, Inc.; Erber AFC Home; Forman AFC Inc.-1 Oak; Grand Traverse Industries, Inc.; Kennedy Manor; Mid-Michigan Specialized Residential LLC; Rapid River AFC; Safehaus, Inc.; Seasons of Life AFC Home LLC; Spectrum community Services; Straits Area Services, Inc.; Summertree Residential Center, Inc.

**NEXT MEETING DATE: Please mark your calendar! Future Quarterly Provider Meetings are scheduled for the University Center - Gaylord on these dates:**

- February 5<sup>th</sup>, 2019
- May 14<sup>th</sup>, 2019
- August 13<sup>th</sup>, 2019
- November 5<sup>th</sup>, 2019